

## Bogus callers

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0345 404 05 06 or visit

[www.surrey.gov.uk/stopcoldcallers](http://www.surrey.gov.uk/stopcoldcallers)

## Buses

If you use the bus, check with your bus operator to find out if there are any alterations to the service during these roadworks. You'll find all Surrey's operators and their websites listed here:

[www.surreycc.gov.uk/busoperators](http://www.surreycc.gov.uk/busoperators)

## Who is doing this work?

The council's contractor Marshalls will be carrying out these works on our behalf.

## Contact us



[www.surreycc.gov.uk/highways](http://www.surreycc.gov.uk/highways)



0300 200 1003 (Monday to Friday 9am to 5pm)



Contact Centre, County Hall, Penrhyn Road,

Kingston upon Thames, Surrey KT1 2DN

## Customer feedback

Your feedback on how these works are carried out will help us to continue to improve. You can do this by filling out the enclosed freepost feedback form using reference number WCT – 740242.

**We apologise for any delays this work causes and thank you for your cooperation and patience.**

The image shows a roadwork warning sign for Surrey. At the top left, there is a blue tag with a white outline of a road sign that says "IMPROVING OUR ROADS" and "Surrey". At the top right is the Surrey Council logo, which consists of a stylized tree and the word "SURREY". The main text is in large, bold, yellow and white letters: "REBUILDING SURREY'S ROADS TACKLING THE ROOT CAUSE OF FAULTS AND POTHOLES". Below this, in white text, it says "Advance warning", "Carriageway resurfacing works:", "Stoke Road, Stoke D'Abernon", "23 July 2020", "For 3 nights", and "Road closed". The background of the sign is black with yellow and white diagonal stripes at the bottom.

**Start date:**  
**23 July 2020**  
**Duration:**  
**For 3 nights**  
**8pm – 6am**  
**Road closed**

Please look out for advance warning signs on site for any date changes or check [one.network](#) and @ElmbridgeLC on Twitter and Facebook.

## What we are doing

We are carrying out carriageway resurfacing on Stoke Road, Stoke D'Abernon.



**Works area & closure:** 

## Roadworks during the COVID-19 restrictions

We have altered our roadworks programme and site safety practices to help keep workers and the public safe during COVID-19 restrictions.

Essential and planned works are going ahead where it is safe to do so, to ensure the road network remains safe, open and operational. For more information visit [www.ourroads.today](http://www.ourroads.today).

## Information for resident and businesses

Stoke Road, Stoke D'Abernon will be closed whilst we carry out our works from Knowle Park to Blundel Lane. We will make sure you can get to and from your house or business when it is safe to do so. Please talk to a member of our staff on site if you need help – talking to our staff can solve most issues.

The red line on the map opposite indicates the road closure required in order to complete our patching works.

### Delays in work

Our work is sometimes delayed by bad weather. We will keep you updated on any changes via the advance warning signs and on [one.network](#)

### Night works

Working overnight is necessary on traffic sensitive roads to reduce disruption during peak times. It also enables longer uninterrupted working before the closure has to be lifted for daytime traffic, and results in a shorter period of disruption.

### Noise

There will be some noise but we will try to carry out the bulk of the noisiest works before midnight.

**Has one of our signs been left behind?**

[www.RemoveThisSign.com](http://www.RemoveThisSign.com)